



Terms and Conditions for quotations of tree or climbing work

1. If this quotation has not been accepted, it will lapse without notice 90 days after it is given.
2. The price in the quotation includes GST, unless specified.
3. Amendments to the services described and the price provided for in the quotation must be made in writing and agreed by both parties.
4. Payment is due on invoice 7 days after completion of the services and can be made by cheque or direct credit (Telephone or Online banking).
5. Damage to any underground services such as pipes or cables (water, power, telecom etc) shall be the responsibility of the property owner or principal contractor unless the exact location of such services is supplied to Pro Climb.
6. Quotations for felling or dismantling trees are based on the assumption that the trees are free from metal, stone or other hidden obstructions. In the event of a tree being impossible to fell in the normal manner, the company reserve the right to increase the price in accordance with its standard fees and charges.
7. The Quotation is given on the assumption that the surrounding of the work site is not altered in any way until the proposed work has been completed. Planned alteration to the worksite need to be supplied in writing to Pro Climb at the time of quotation.
8. It is the responsibility of the property owner or principal contractor to identify any protected trees on the property and gain the necessary consents required unless Pro Climb is authorised by the property owner or principal contractor to undertake this service.
9. It is the responsibility of the property owner or principal contractor to define all boundaries.
10. The principal contractor or client must obtain written permission from all tree owners prior to Pro Climb commencing work.



PRO CLIMB LTD
Arborist Training
& Safety at Height

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11. You understand that information given by you to Pro Climb will be held by Pro Climb and used by Pro Climb in fulfilling its obligations in respect of the services and may be used to offer you other services provided by Pro Climb. You may ask for access to, and request correction or the removal of, any of your personal information held by Pro Climb.
12. Any dispute or difference which may arise between the parties concerning the interpretation of this Agreement or in relation to any matter arising under this Agreement, which cannot be settled amicably and in good faith between the parties, shall be referred to arbitration under the Arbitration Act 1996.

Kind regards

Andreas Ross